

# One Net Business



## Be more responsive with Vodafone One Net Business

Fixed phone and mobile communications through a single platform with Vodafone.



## Why responsiveness is crucial

As a business, we understand your time is precious. And your customers' time is too. Missing business calls and having to return them is frustrating for both sides concerned. And not being able to work productively on the move can have real repercussions for your customer service and overall efficiency.

As the first and only network in the UK to own both fixed and mobile infrastructures, Vodafone can provide high-quality and fully-integrated communications services that allow you to work more productively and from anywhere, across a whole range of devices – all from one provider.

Be more responsive, more efficient and better connected, so you can make the most of every minute and stay ahead of the competition.

Our solution is the UK's only cloud-based service that fully integrates fixed, mobiles, desktop and tablet connectivity, through a single platform. This allows you, your employees and your customers to connect at any moment and through any device.

And another part of our innovative service that can help give you the edge is **Vodafone One Net Collaboration**. It allows you to use Microsoft Office 365 and Lync as a fully-integrated part of your communications giving you a range of tools that help you enhance your productivity and teamwork.

## What makes One Net Business unique?



### Simple

- One provider and one contract for all your fixed and mobile phone requirements
- One number that appears to your customers whichever device you use
- One voicemail for all your devices



### Intelligent

- Make or take calls on any device, wherever you are
- Set fixed and mobile phones to ring simultaneously or sequentially
- Get your customers talking to the right person with hunt groups that automatically redirect calls to those available
- Monitor the availability of colleagues on their fixed or mobile phones



### Flexible

- Easy self-service management through the online Feature Management Portal
- New users, functionality and sites can be added virtually and quickly
- Individual users can manage their own calls and call profiles, whether in or out of the office, using the mobile application
- Quickly switch all calls to mobile phones or other business sites within minutes to avoid business disruption



### Innovative

- Future-proof system with planned product roadmap of new features and upgrades
- Ongoing virtual system upgrades – all the latest technology; no on-site disruption
- Ability to integrate One Net Collaboration with Microsoft Office 365 and Lync



### Reliable

- A fully secure, hosted phone system located in Vodafone's core IP-based network
- Dedicated voice connectivity that is managed end-to-end and monitored 24/7 by Vodafone
- Ability to manage business continuity and reduce risk in your operations in case of unforeseen or external business disruption

0344 84 76 766  
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