iData — the complete **IT, telecoms & cloud** company

IT Support

iData provides IT support and IT outsourcing services for businesses throughout the UK and Ireland

Using a solid and proven methodology based on ITIL, a comprehensive set of principles widely accepted as best practice, we ensure that your system is running to its optimal performance at all times.

Our motto is "start as you mean to go on"
Our on-boarding process has been honed to perfection over the years with every conceivable element of your set up and network entered into our special case management system. This includes physically photographing equipment where necessary. Our experienced staff have all the best tools, knowledge and equipment to successfully manage your vital infrastructure throughout the entire process.

From set up to delivery iData takes painstaking care to make sure your business is in the safest possible hands.

Speed, Accuracy and Trust
Our clients say the aspects they appreciate most about our IT support service is our fast response with a ground-breaking service level agreement with our IT support packages. The advice and guidance from the support team ensures problems are dealt with once and do not recur. Our team do their utmost to earn trust by offering support, sound advice and patience when you need it most.

The Foundations of Our Service
iData is at the cutting edge of technology and invest time in training the team on the latest techniques, hardware and software programs. We have an experienced team in place ready to assist your business. Customers are often impressed that the person who takes their call is the person to diagnose and fix the issue without the need for escalation. This means we are able to offer a more comprehensive service than the competition.

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Knowledge
is power