



Horizon



Easily control your fixed and mobile telephony

Horizon is a complete communications service for your business that provides an extensive range of fixed and mobile telephony capabilities via an easy-to-use web portal. The service allows you, the administrator, to easily manage your environment whilst enabling your employees to maximise their productivity.

The service has lots of clever features and an emphasis on control and administration through the web that takes the burden away from your IT team. For administrators, you can quickly configure the system according to your organisation's changing requirements, while your employees can manage calls easily and effectively.

With only a minimal capital outlay required, a reliable and proven service and a jargon-free approach to telephony and communications, Horizon is suitable for any size business looking to improve its productivity and image.

The benefits of Horizon

- **Features you can easily control** – Horizon puts you in complete control of your phone system and comes with an extensive range of call handling and management features, all operated through an easy-to-use web interface. Including corporate wallboard displays and call recording.
- **Empower your staff with 'one number anywhere'** – Horizon conveniently integrates your fixed and mobile capabilities so that you never miss a call. Callers need only dial one number to reach your desk phone and mobile phone simultaneously; ongoing calls can be moved seamlessly from one device to another without hanging up and a single voicemail box can be accessed from any device.

- **An on-demand service with no hidden costs** – As Horizon is hosted on your behalf, you only pay for what you need on a simple per-seat basis. As you're not buying a PBX, there's no major hardware investment and no financing costs to consider.
- **Lower call costs** – Horizon offers all the cost benefits of IP telephony including free site-to-site calls and cheaper call rates. If you use Horizon together with our mobile services you benefit from free calls between your fixed and mobile devices.
- **Enables flexible working** – Horizon helps businesses become more efficient by enabling flexible work environments through hot-desking, home working, and extending the service to mobile devices.
- **Number choice** – You have total flexibility with the numbers you want to use. You can keep your existing numbers or get new numbers. Extend your business reach and use any local area number no matter where you are located. Have a London number in Leeds!
- **A business continuity solution** – Unexpected events such as snow, floods, strikes or utility roadworks won't disrupt your business. Because Horizon sits in the cloud, the service provides business continuity features that allow your organisation to carry on making and taking calls, whatever the circumstances.